

Operator Certification Program Updates

Jordan Schutz – Operator Certification Coordinator Drinking Water & Wastewater

Taylor Schutz – Operator Certification Coordinator Septage, Landfill, & Incinerator

March 18th, 2025

Spring Biosolids Symposium

Topics

- Staff Updates
- Webpage Updates
- Training
- Renewals
- Septage Business Renewals
- Exams
- Master Operators
- FAQ and Audience Questions
- Contacting our Program



Section Manager
Zana Sijan

*OpCert Coordinator
Drinking Water &
Wastewater*
Jordan Schutz

*OpCert Coordinator
Septage, Landfill, &
Incinerator*
Taylor Schutz

Program Assistant
Tilly Bieganek

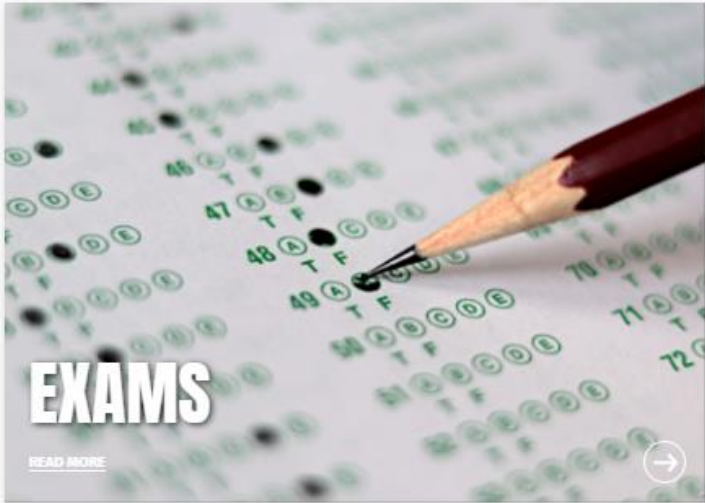
Program Assistant
Sela Lynk



Operator Certification Program:

- Active Operators
 - Wastewater: 2611
 - Septage Service: 1176
 - Septage Business: 371
 - Municipal Waterworks: 2612
 - Small Water System (OTM/NN): 629
 - Solid Waste (Landfill): 258
 - Solid Waste Incinerators: 41
 - Private Water Well
 - Individual: 1425
 - Business: 626
- Total: 9,749 licenses and certifications

Webpage Updates



EXAMS

[READ MORE](#)



TRAINING

Access our training calendar, information for operators and training providers.

[READ MORE](#)



FORMS

Forms pertaining to the 6 certification topic tiles listed below.

[READ MORE](#)

WATERWORKS OPERATOR CERTIFICATION

Operate one or more of the classifications of waterworks treatment plants.



WASTEWATER OPERATOR CERTIFICATION

Operate one or more of the classifications of wastewater treatment plants.



SMALL WATER SYSTEMS

Operators work at an "other than municipal" (OTM), or a non-transient non-community (NN) water system.



SEPTAGE

Certification and licensing for owners of septage servicing businesses and all operators performing septage servicing.



LANDFILL OPERATOR CERTIFICATION

Certification for persons participating in or responsible for the operation of solid waste disposal facilities.



INCINERATOR OPERATOR CERTIFICATION

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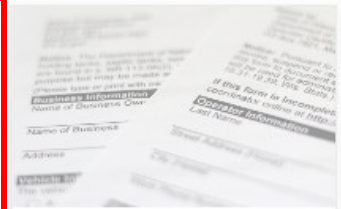
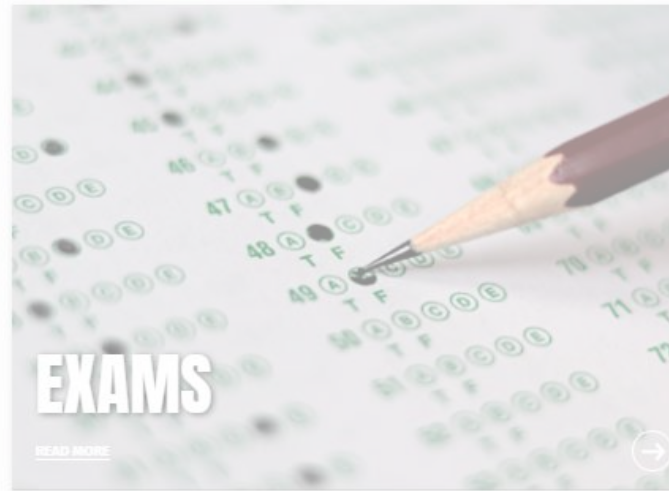
OPERATOR CERTIFICATION



[LOOK UP](#)

<https://dnr.wisconsin.gov/topic/OpCert>

Training: Webpage



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Environmental Licensing and Certification
Online Renewal Portal
Let's get started >>

OPERATOR CERTIFICATION



LOOK UP

Training: Approved Training Calendar

TRAINING

!

Training & Renewal Update:
In order to facilitate the most efficient means for certification renewals, the department is encouraging the renewal of certifications by the most efficient means and options available based on certification type.

- Waterworks, Water System and Wastewater Operators: [Renew electronically](#).
- Septage Operators: Complete and submit hardcopy operator renewals that were previously mailed.

Operators are encouraged to get continuing education credits (CEUs) needed for certification renewal through online trainings, and to submit their renewal information as soon as practicable. Please view the [training calendar](#) for newly scheduled online trainings, or visit the list of pre-approved online training providers for municipal waterworks and wastewater continuing education credits on the DNR's [training website](#).

The department also encourages operators to verify how many continuing education credits (CECs) they have acquired to ensure they have enough CECs to renew their certification before the expiration date. CECs can be checked through the Operator Certification Lookup portal, by searching by operator name or certification, then selecting the Training History report PDF.

Ch. NR 114, 499 and 524 Wis. Adm. Code require an operator to earn continuing education credits to maintain an active certification. These continuing education requirements are designed to help operators keep current on new requirements and technical innovations as well as acquire additional knowledge and skills.

Below is the training calendar, a list of online training opportunities, and information for training providers.

Calendar

Online training

For operators

For training providers

Attendance policy

For a list of pre-approved training events, visit the operator certification training calendar.

TRAINING CALENDAR

Operator Certification

Waterworks Operators

Wastewater Operators

Small Water Systems

Septage Operators

Septage Business

Landfill Operators

Incinerator Operators

Related Links

About Operator Certification

Exams

Forms

Operator Certification Lookup

Training

Environmental Licensing and Certification Online Renewal Portal

This is a list of training events approved by the Wisconsin DNR for Operator Certification and Private Water continuing education.

Certification Type: ALL

Sponsor: ALL

Location: ALL

From Date: 3/10/2025 To Date:

Search

Reset

Events found: 136



Feb	March 2025						Apr
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
23	24	25	26	27	28	1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31	1	2	3	4	5	



Approved Training Event Calendar

This is a list of training events approved by the Wisconsin DNR for Operator Certification and Private Water continuing education.

Certification Type:
 Sponsor:
 Location:
 From Date: To Date:

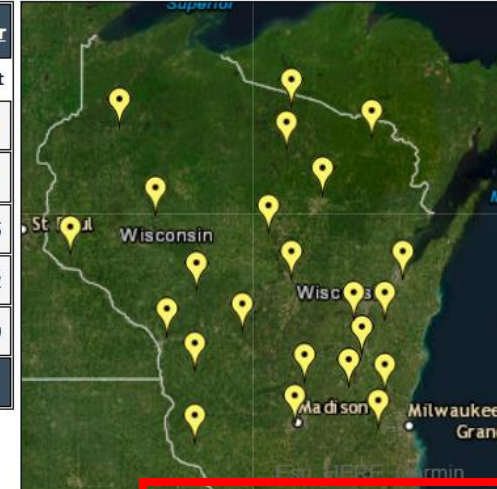
Search

Reset

Events found: 136



Feb	March 2025						Apr
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
23	24	25	26	27	28	1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31	1	2	3	4	5	



Date	Location	Title	Contact	Details
04/08/2025	Plover, WI	Excavation "Competent Person" Safety Training More Info	Advanced Safety Technology, Inc. Wisconsin Rural Water Association, Website: https://www.wrwa.org/ [exit DNR]	General Septage hours: 6, Landfill hours: 6, Wastewater Safety hours: 6, Waterworks Safety hours: 6
04/09/2025	Live via Zoom, WI	Master Operator Training More Info	Wisconsin Liquid Waste Carriers Association, Phone: (888)782-6815, Email: jane@assocmgmtservices.com , Website: http://www.wlwca.com [exit DNR]	Multiday event, Septage Compliance hours: 4
04/10/2025	Live via Zoom, WI	Master Operator Training More Info	Wisconsin Liquid Waste Carriers Association, Phone: (888)782-6815, Email: jane@assocmgmtservices.com , Website: http://www.wlwca.com [exit DNR]	Multiday event, Septage Compliance hours: 4

TRAINING

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Calendar	Online training	For operators	For training providers	Attendance policy
----------	-----------------	---------------	------------------------	-------------------

The following training providers have been approved for continuing education credits. Refer to the chart below to determine the certification that training is approved for: Municipal Waterworks (MW) or Wastewater (WW).

Below is the training calendar, a list of online training opportunities, and information for training providers.

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Online training

For operators

For training providers

Attendance policy

The following training providers have been approved for continuing education credits. Refer to the chart below to determine the certification that training is approved for: Municipal Waterworks (MW) or Wastewater (WW).

SEPTAGE OPERATORS

Approved online training for septage operators is limited. Please refer to [Approved Online Septage Training.pdf \[PDF\]](#).

MUNICIPAL WATERWORKS AND WASTEWATER ONLINE TRAINING

Training Provider	Certification Type	Website	Provider submits Attendance to DNR
360Water.com	MW/WW	Website [exit DNR]	Yes
Absolution Water	MW	Website [exit DNR]	No
Approved Environment Inc	WW	Website [exit DNR]	Yes
1 Attempt (At Your Pace Online)	MW	Website [exit DNR]	Yes
AWWA Online Institute	MW	Website [exit DNR]	No

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Below is the training calendar, a list of online training opportunities, and information for training providers.

[Calendar](#)[Online training](#)[For operators](#)[For training providers](#)[Attendance policy](#)[Operator Training Report \(Form 4400-190\) \[PDF\]](#)

Use this form for any relevant training that was not pre-approved by the DNR (such as in-house safety training) or for some online training. Training approved with this form will be added to an operator's Training History Report.

Notice: The purpose of this form is to document continuing education requirements for all operator certifications under chs. NR 114, 499, and 524, Wis. Adm. Code. Personal information collected will be used for administrative purposes and may be provided to requesters to the extent required by Wisconsin's Public Records Law [ss. 19.31-19.39, Wis. Stats.].

Preparer Information

Last Name	First	MI
Daytime Phone Number (include area code)		Email Address

Operator Information

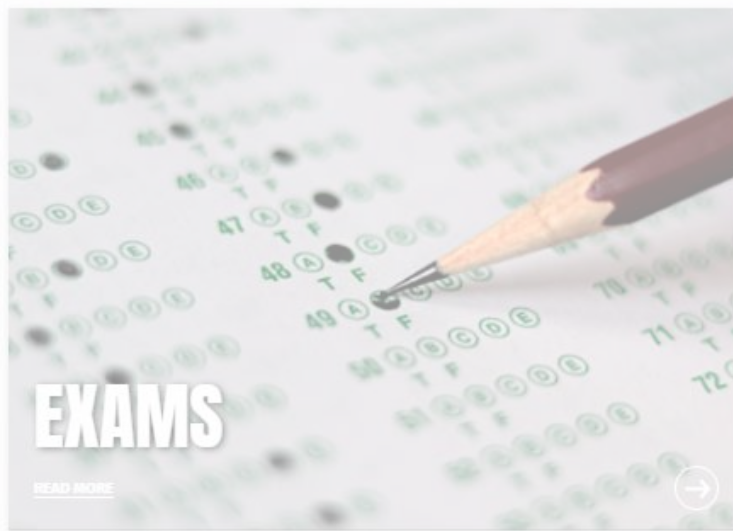
Last Name	First Name	Certification No.
-		
-		
-		+

Training Information

Instructions:

- Provide the training information. When calculating the number of hours, do not include breaks, lunch or registration times. The training provider is the organization or company that sponsored the training. Provide the training format (e.g., classroom, online, in-house).
- Provide the subject matter covered during the training.
- Write a few sentences describing how the training is relevant towards the typical duties of an operator.
- To receive DNR approval, attach proof of attendance (e.g., copy of certificate, training roster, certification card, or a signed supervisor letter) and the completed training report form in an e-mail to dnropcert@wisconsin.gov with the subject line "[Training Course Title] – Operator Training Report Form".

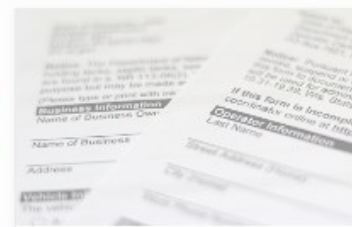
1. Training Course Title		Training Location
Training Date(s)	No. of Hours Attended	Training format: (e.g., classroom, online, in-house).
Training Provider(s)		Training Provider's Contact Information (e.g., e-mail, phone no., website)



TRAINING

Access our training calendar, information for operators and training providers.

[READ MORE](#)



FORMS

Forms pertaining to the 6 certification topic tiles listed below.

[READ MORE](#)



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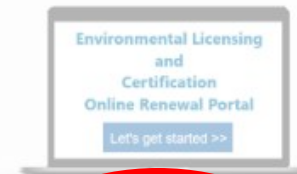
LANDFILL OPERATOR CERTIFICATION

Certification for persons participating in or responsible for the operation of solid waste disposal facilities.



INCINERATOR OPERATOR CERTIFICATION

Certification for persons participating in or responsible for the operation of solid waste treatment facilities.



OPERATOR CERTIFICATION



LOOK UP

Training: OpCert Lookup Portal

Operator Certification Lookup

Instructions: Enter either a name or certification number to search for a certified operator. If you are not sure about the spelling of a name, you may search by the first few letters.

Last Name:

Certification Type:

All types

First Name:

Certification #:

Search

Reset

Training

Operator Certification Lookup

Instructions: Enter either a name or certification number to search for a certified operator. If you are not sure about the spelling of a name, you may search by the first few letters.

Last Name:

First Name:

Certification Type:

Certification #:

Search

Reset

Name	Certification #	Certification Type	Expiration Date
LAST NAME, FIRST NAME	#####	WASTEWATER OPERATOR CERTIFICATION - BIOLOGICAL SOLIDS/SLUDGE HANDLING, PROCESSING & REUSE - OIT - BIOLOGICAL TREATMENT: PONDS, LAGOONS AND NATURAL SYSTEMS - OIT - BIOLOGICAL TREATMENT: SUSPENDED GROWTH PROCESSES - OIT - DISINFECTION - OIT - NUTRIENT REMOVAL: TOTAL PHOSPHORUS - OIT - SOLIDS SEPARATION - OIT	5/1/2027 Print Card [PDF] Training History [PDF]

Training History: Wastewater

- License expiration dates
- Required CECs
- Applicable credits
- Renewal fee & late fee amounts



Operator Certification Training History Report

This report shows continuing education credits recorded electronically for the operator listed below. Please note that it may take up to 4 weeks from the date of a training for it to be listed on this report.

Operator Name	Certification Type	Cert Number	Start Date	Expiration Date	Required Credits
[REDACTED]	Wastewater	[REDACTED]	5/2/2022	5/1/2025	24

To renew your certification by mail please print and sign this Training History Report. Mail the signed report with renewal fee to the mailing address below. Renewal fee is \$45 payable to Wisconsin DNR. If postmarked AFTER your expiration date, an additional \$25 late fee will be required in addition to the renewal fee. Renewals submitted without minimum continuing education credits or required fee(s) will be returned. Detailed instructions for renewing by mail or online were provided in the courtesy renewal reminder letter sent in the mail 6-8 weeks prior to your certification expiration date.

Wisconsin DNR
Operator Certification EA/7
PO Box 7921
Madison, WI 53707-7921

I hereby certify that I have attended the training below for the hours claimed.

Signature Date

Wastewater Credits

Applicable Credits: 15

These credits are valid for your renewal.

TRAINING DATE	TRAINING TITLE	Max Hours Approved	Hours Attended	Hours Available
10/07/2022	2022 WWOA Annual Conference - Friday	2	2	2
10/06/2022	2022 WWOA Annual Conference - Thursday	7	7	7
10/05/2022	2022 WWOA Annual Conference -	6	6	6

Training History: Septage

- License expiration dates
- Required CECs
- Applicable credits
- Renewal fee & late fee amounts



Operator Certification Training History Report

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Operator Name	Certification Type	Cert Number	Start Date	Expiration Date	Required Credits
	Septage Service		5/2/2022	5/1/2025	18

To renew your certification, print and sign this Training History Report. Mail to the Operator Certification Program at DNR, Operator Certification Program SS/7, PO Box 7921, Madison, WI 53707-7921, along with the \$100 renewal fee payable to DNR; send \$200 (\$100 + \$100 late fee) if postmarked AFTER your expiration date. Your courtesy renewal reminder letter, sent via regular mail 6 weeks prior to your certification expiration date, contains detailed instructions.

I hereby certify that I have attended the training below for the hours claimed.

Signature Date

Septage Service Credits - Compliance

Applicable Credits: 5

Note: a minimum of 3.0 hours of Septage Service Credits - Compliance are required to renew.

TRAINING DATE	TRAINING TITLE	Max Hours Approved	Hours Attended	Hours Available
03/19/2024	41st Annual Spring Biosolids Symposium - Compliance	3	3	3
01/26/2023	Joint Winter Conference - 2023	2	2	2

Septage Service Credits - General

Applicable Credits: 12

These credits are valid for your renewal.

TRAINING DATE	TRAINING TITLE	Max Hours Approved	Hours Attended	Hours Available
03/19/2024	41st Annual Spring Biosolids Symposium	3	3	3
01/26/2023	Joint Winter Conference - 2023	5	3	3
01/25/2023	Joint Winter Conference - 2023	6	6	6

Renewals

Renewals: Renew by Mail

- Mail in completed paperwork + renewal fee
- If postmarked after expiration date, include late fee

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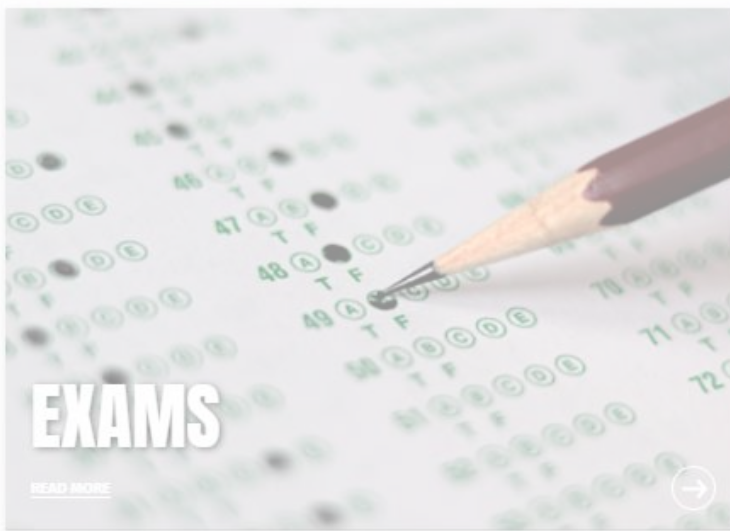
Date

Renewal Reminders

- It is the responsibility of the operator to track their continuing education credits and expiration dates
- Upcoming renewal dates:
 - April 1st
 - May 1st
 - June 1st

Online Renewal Portal

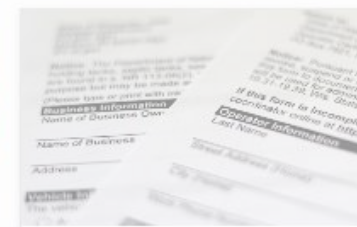
(For WWTP, MWS, and NMWS operators)



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[READ MORE](#)



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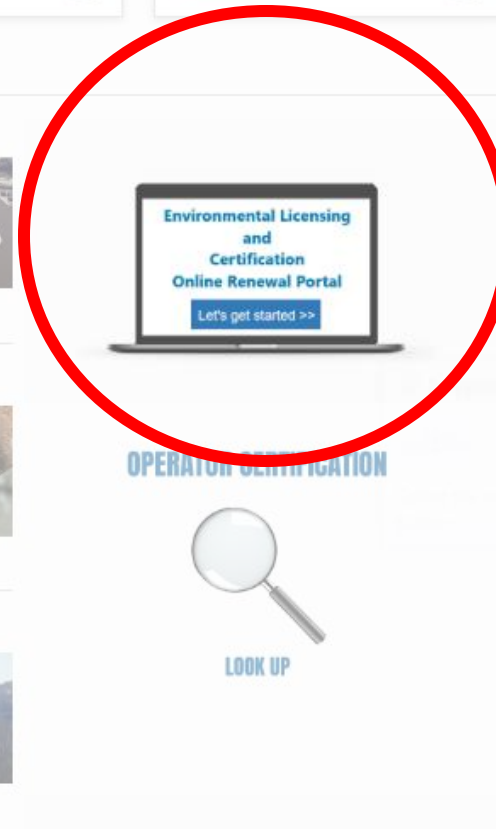
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Environmental Licensing and Certification Online Renewal Portal

Welcome to the Department of Natural Resources online licensing and certification renewal portal. It is now easier and faster than ever to renew your license or certification. Instead of paying by check or money order, you now have the convenience of paying online with a credit or debit card.

The portal can be used for the following renewal types:

- **Wastewater Operator** certification
- **Municipal Waterworks Operator** certification
- **Small Water System Operator** certification
- **Well Driller** licenses and registrations (Supervisor signature required for Well Drill Business Registration renewal)
- **Pump Installer** licenses and registrations (Supervisor signature required for Pump Installer Business Registration renewal)
- **Rig Operator** registrations (Supervisor signature required for Rig Operator Registration renewal)

PLEASE NOTE: A SUPERVISOR SIGNATURE IS REQUIRED TO COMPLETE THE ONLINE RENEWAL PROCESS FOR ALL RIG OPERATOR AND BUSINESS REGISTRATIONS.

To renew your license or certification online, you must have your license/certification number to access the portal. The following conditions must be met before a license or certification is eligible for renewal:

- Continuing Education Credit (CEC) requirements are complete
- The license/certification expires in three months
- The license/certification is in good standing
- The license/certification cannot be beyond the expired grace period
- Operators with multiple licenses and shared credits should contact DNROPCERT@wisconsin.gov before renewing.

Let's get started >>

1.

Online Renewal Portal

Enter your License # or Certificate #

#####

Search

1.

Online Renewal Portal

Enter your License # or Certificate #

#####

Search

2.

Online Renewal Portal

Operator Name

- Wastewater Operator Certification

Expiration date 05/01/2025

[Print Training History](#)

Back

Continue

3.

Jordan Schutz

PO BOX 7921
MADISON WI 53707-7921
Email: DNROpCert@wisconsin.gov
Phone: 608-261-6300
[Change Contact Information](#)

Make renewal selections

- Wastewater Operator Certification

Status: Active
Date of expiration: 05/01/2025
Fee: \$45
Total fees: \$45

Renew:

---Select---

Yes

No

Back

Continue

Jordan Schutz

PO BOX 7921
MADISON WI 53707-7921
Email: DNROpCert@wisconsin.gov
Phone: 608-261-6300
[Change Contact Information](#)

Renew

License #	Type	Fee \$
#####	Wastewater Operator Certification	\$ 45
Total		\$ 45

Do not want to renew at this time

None

☒ I agree that all the necessary training has been completed for my renewal and it is accurately listed on my training history report. I also understand that by completing my certification renewal, I agree to maintain compliance with Wisc. Admin. Code NR114.

Back

Pay Online

Welcome to the Electronic Payment System

Please enter your User ID and Password and click Log In.

[Forgot Your User ID?](#)

[Forgot Your Password?](#)

Log In

[Register](#)

[Pay Without Registering](#)

Make a Payment

My Payment

DNR Payment/Remittance

Amount Due \$45.00

Reference Number C5MMT

Payment Information

Frequency One Time

Payment Amount \$45.00

Payment Date Pay Now

Contact Information

First Name

Last Name

Company (Optional)

Address 1

Address 2 (Optional)

City/Town

State/Province/Region

Zip/Postal Code

Country

Phone Number

Email Address

[Become a Registered User](#) 

Payment Method

Payment Method

- Select
- Checking or Savings
- Credit/Debit Card

A convenience fee will be charged for this transaction. [Click here](#) to view the fee schedule. You will be able to cancel or confirm your payment on the next page where you will be able to cancel or confirm your payment.

[Continue](#)

[Cancel](#)

Septage

Septage: Operators

- Septage Operator-in-Training
 - Register as OIT (form 3400-174)
- Certified Operator
 - Pass Certified Operator exam (grade L or grade T)
- Master Operator
 - Many steps!

Septage Master Operators

- Pass Master Operator exam(s)
- Participate in required Master Operator Class
 - **Next class: live via zoom on APRIL 9TH & 10TH 2025**
- Submit notarized 1600-hour work experience statement
- Pay \$100 upgrade fee

Septage Master Operators

- Use MO applicant guidance document as a reference

Each master operator (MO) applicant shall provide notarized certification statements of work experience and proof of work experience in the following manner:

1. **Detailed Explanation of Knowledge and Experiences.** The MO applicant shall submit a notarized certification statement that explains duties performed including documenting time and experience with compliance with chs. NR 113 and NR 114, Wis. Adm. Code.

The notarized statement shall include:

- a. Estimated number of hours of experience servicing, hauling, and disposing of (POTWS, landspreading, etc.) septage. The hours shall have been earned over at least one calendar year.
- b. A listing of septage businesses where the Master Operator applicant was employed including:
 - i. Name of the septage business,
 - ii. Address of the septage business,
 - iii. Phone number of the septage business,
 - iv. Contact person at the septage business, and
 - v. Dates of employment at the septage business.
- c. A detailed description of the regular duties performed in compliance with chs. NR 113 and NR 114, Wis. Adm. Code. Work experience may include, but is not limited to:
 - i. Completing county maintenance reports,
 - ii. Servicing septic and pump tanks,
 - iii. Servicing domestic holding tanks,

- iv. Servicing sanitary grease interceptors,
 - v. Servicing portable restrooms and/or privies,
 - vi. Completing log book and invoice record systems,
 - vii. Completing and submitting land application site requests,
 - viii. Completing spill plans, septage management plans, and/or septage-related standard operating procedures (SOPs),
 - ix. Entering and submitting Other Method of Disposal or Distribution Reports (form 3400-052), and
 - x. Entering and submitting Annual Land Application Reports (form 3400-055) if grade appropriate.
- d. A list of any additional certifications or licenses held by the Master Operator applicant (i.e. POTWS maintainer, plumber licenses, certified soil tester, soil scientist, PSAI, etc..) and how long these certifications or licenses were held.
 - e. A list of any additional certifications or licenses currently in progress.
 - f. A signature and date of signature of the MO applicant.
 - g. A notarized signature, date, and stamp.

Note: The MO applicant is reminded that the certification statement communicates to the department that the applicant is prepared to be a Master Operator and is able to operate a septage business in compliance with chs. NR 113 and NR 114, Wis. Adm. Code. Further, the applicant is reminded to be specific in the statement, and to include all relevant information associated with the septage work experience.

Renewals: Septage Business 2025

- March: pre-renewals
 - Check list of vehicles
 - Check list of operators
- April – June: renewals

CURRENT LIST OF VEHICLES REGISTERED WITH DNR

<u>License Plate</u>	<u>Description</u>	<u>Capacity Amount</u>	<u>Start Date</u>
AB6789	2008 MACK	4000	3/4/2021

CURRENT LIST OF EMPLOYEES

<u>Name</u>	<u>Email Address</u>	<u>Certification Level</u>
TAYLOR SCHUTZ (SVOC - Active)		OIC,MO
JORDAN SCHUTZ (SVOC - Active)	DNROpCert@wisconsin.gov	
SELA LYNK (SVOC - Active)	DNROpCertLandfill@wisconsin.gov	

*OIT (Operator-in-Training), MO (Master Operator), CO (Certified Operator), OIC (Operator-in-Charge)

Operator-in-Training Reminders

- Pursuant to s. NR 114.16(2), "An operator-in-training may engage in septage servicing for up to 12 months without being certified."
- Ensure your OITs are legally able to operate. Review their OIT registration records and help them become certified.

[NR 113.04\(2\)](#)

Every business required to be licensed by this chapter shall notify the department in writing within 15 days of any change in address, change of servicing vehicle, change of owner, or change of operator-in-charge.

Renewals: Septage Business

- April
 - Renewal application will be mailed to you with instructions
- May
 - OpCert begins processing returned renewals and sending stickers out
- June
 - June 1st – renewals must be postmarked
 - If postmarked AFTER, a \$25 late fee must be included in renewal fee
 - June 30th – business license expires

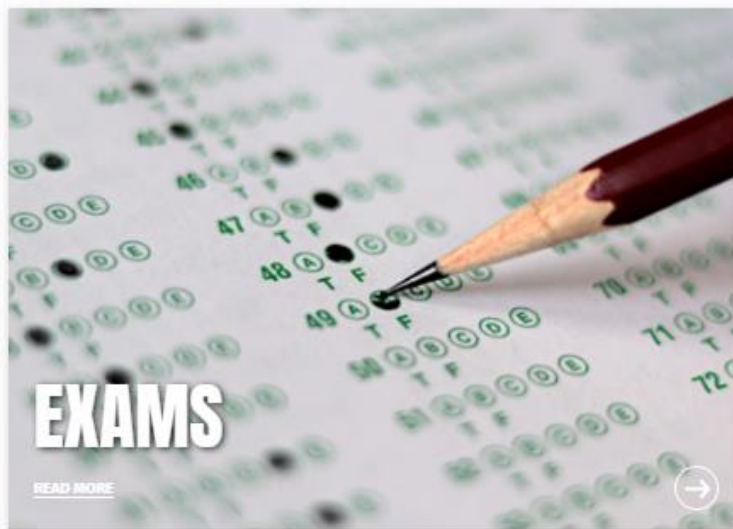




This vehicle is licensed
with the Wisconsin
Department of Natural
Resources as required by
Wisconsin Administrative
Code NR 113 until
June 30,
2027

Form 3400-042 (R02-13)

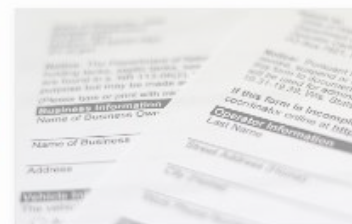
Exams



TRAINING

Access our training calendar, information for operators and training providers.

[READ MORE](#)



FORMS

Forms pertaining to the 6 certification topic tiles listed below.

[READ MORE](#)



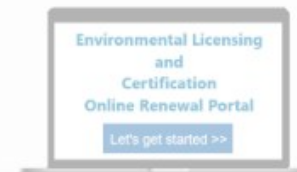
WATERWORKS OPERATOR CERTIFICATION

Operate one or more of the classifications of waterworks treatment plants.



WASTEWATER OPERATOR CERTIFICATION

Operate one or more of the classifications of wastewater treatment plants.



SMALL WATER SYSTEMS

Operators work at an "other than municipal" (OTM), or a non-transient non-community (NN) water system.



SEPTAGE

Certification and licensing for owners of septage servicing businesses and all operators performing septage servicing.



OPERATOR CERTIFICATION



LOOK UP

LANDFILL OPERATOR CERTIFICATION

Certification for persons participating in or responsible for the operation of solid waste disposal facilities.



INCINERATOR OPERATOR CERTIFICATION

Certification for persons participating in or responsible for the operation of solid waste treatment facilities.



Exams: Upcoming Dates

Exam Date	Exam Location	Exam Application Postmark Deadline
3/25/2025*	Green Bay	2/25/2025
3/26/2025	Rhineland	2/25/2025
3/27/2025	La Crosse	2/25/2025
3/28/2025	Madison	2/25/2025
7/14/2025	Rice Lake	6/16/2025
7/15/2025	Plover	6/16/2025
7/16/2025	Waukesha	6/16/2025
7/17/2025	Fennimore	6/16/2025
10/10/2025	Madison	9/16/2025
10/14/2025*	La Crosse	9/16/2025
10/15/2025	Rhineland	9/16/2025
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10/14/2025*	La Crosse	9/16/2025
10/15/2025	Rhineland	9/16/2025
10/16/2025	Green Bay	9/16/2025

Exams: Registration & Results

- How to register
 - Applications available on DNR Exams webpage
 - <https://dnr.wisconsin.gov/topic/opcert/exams.html>
- Results
 - 2-4 weeks from date of exam
 - Results mailed by letter
 - Check Lookup Portal to see if the certification has been granted for exam you took

General Info	Exam Info	Private Water Licenses	FAQ	Exam Applications
--------------	-----------	------------------------	-----	-------------------

Exam application forms and fees may only be submitted by mail and must be postmarked no later than four weeks prior to the requested exam date.

Exam application fees can be paid for by check, money order, or cash. Please write all checks to "Wisconsin DNR". Submit completed exam application and fee(s) to the mailing address below. the Operator Certification program will review and process complete applications within 10 business days of receipt.

Wisconsin DNR
Operator Certification EA/7
PO Box 7921
Madison, WI 53707-7921

Upon receipt, approval, and processing of your exam application, the Operator Certification program will mail you an exam confirmation letter noting the address of the exam location and what to bring on exam day. Exam confirmation and exam results letters will be mailed to the address you provide on the exam application.

- [Wastewater Operator Certification Exam Application \(3400-837\) \[PDF\]](#)
- [Municipal Waterworks Operator Certification Exam Application \(3400-838\) \[PDF\]](#)
- [Small Water System Operator Certification Exam Application \(3400-839\) \[PDF\]](#)
- [Solid Waste Disposal Facility Operator Certification Exam Application \(3400-840\) \[PDF\]](#)
- [Septage Service Operator Certification Exam Application \(3400-841\) \[PDF\]](#)
- [Pump Installer Personal License Exam Application \(3400-843\) \[PDF\]](#)

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- [Pump Installer Personal License Exam Application \(3400-843\) \[PDF\]](#)

Exams: Future Planning

- Open for feedback:
 - Applications
 - Locations
 - Frequency of exams
 - Other ideas?

FAQ

- **Are you the CMAR contact?**
 - No, please visit the CMAR webpage for more information and contacts.
 - <https://dnr.wisconsin.gov/topic/Wastewater/CMAR>
- **Why did my [exam application, experience form,, get returned?**
 - Considered incomplete: missing exam session, missing supervisor signature,
- **I got moved to a different exam session, why?**
 - Chosen exam session full, so instead of sending back, we register you for next available one. If that doesn't work with your schedule, please email us and you will get first choice for next exam sessions.
- **I have enough credits to renew, but the Online Portal is saying I don't. Why?**
 - This may be showing up for a few reasons. If you recently took training, our database may not be updated yet with those credits. Another reason is if you have shared credits, they may not have gotten allocated correctly, so you will need to email us (DNROpCert@wisconsin.gov) to get that sorted out.

Contacts

Email

- Wastewater & Drinking Water questions: DNROpCert@wisconsin.gov
- Septage questions: DNROpCertSeptage@wisconsin.gov
- Landfill & Incinerator questions: DNROpCertLandFill@wisconsin.gov

Program Hotlines

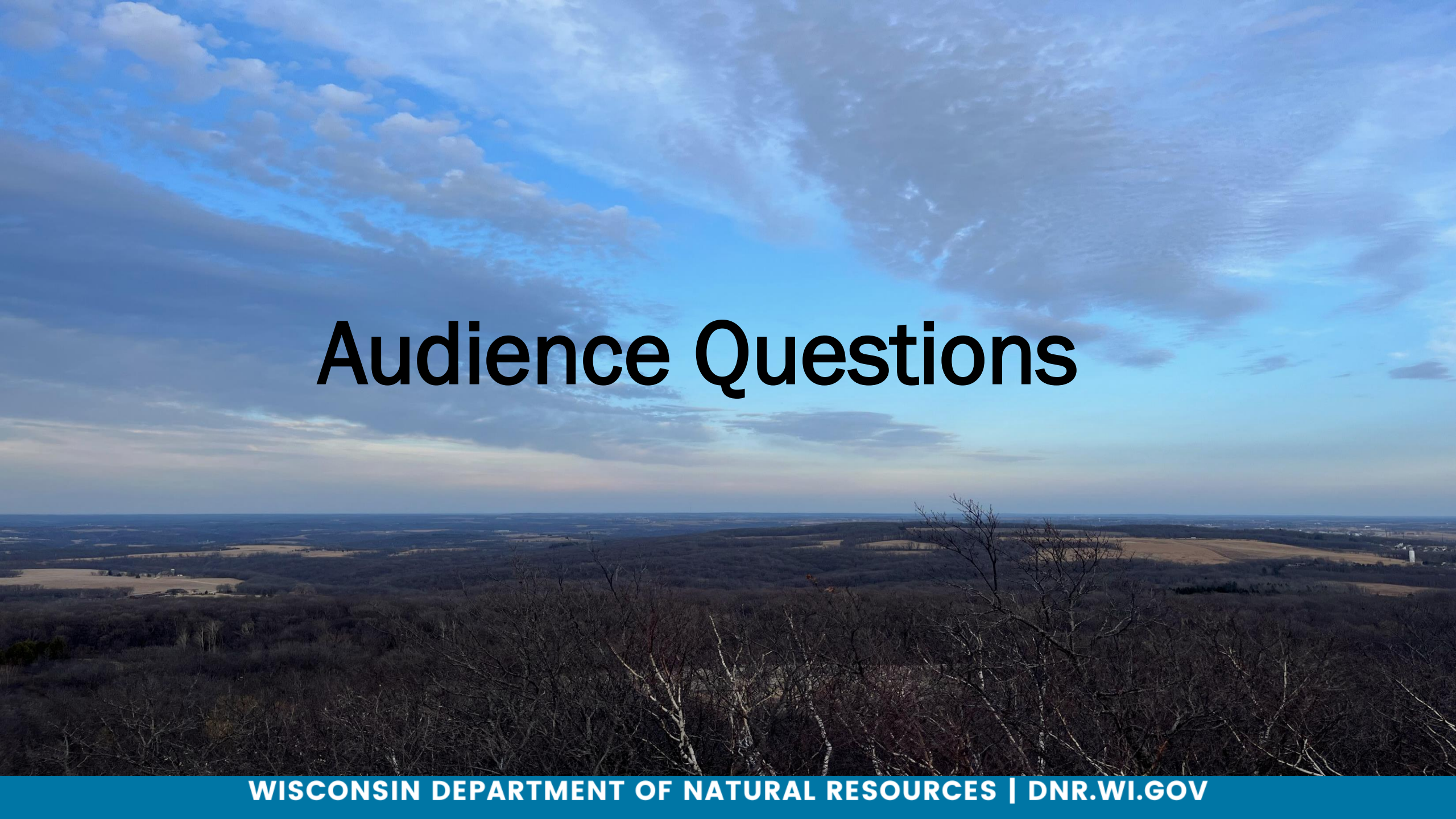
- OpCert: 608-261-6300
- Septage: 608-267-2300

Mail

Wisconsin DNR
Operator Certification EA/7
PO Box 7921
Madison, WI 53707-7921

Regional staff

- Wastewater webpage
- Septage pages



Audience Questions